



Equature Command And Control Dispatch Management Learning On Demand

Equature's Learning Management program is a state-of-the-art online, interactive learning platform designed to deliver world-class, best practice training content to public safety professionals. Using 20-45 minute video slices with summaries, documents and interactive quizzes, it teaches key communications strategies and command and control dispatch operational methodology that increases citizen safety and first responder security. Through our structured training modules, you and your team can benefit from our hands-on experience working with over 1,500 PSAPs to improve operational excellence.



Courses Offered

- Advanced Law Enforcement
 - Fire Communications
 - CTO - Communications Training Officer
 - Communications Center Liability
 - Critical Incidents - Total Disaster Response
 - Crimes in Progress
 - Hostage Negotiation
 - Suicide Intervention
 - Domestic Violence
 - Active Shooter
- In an industry known for high turnover and employee burnout, Equature has produced courses specifically targeted to address those issues:
- Customer Service
 - Critical Incident - Stress
 - Breeding Success
 - How To Save a Life – Yours!
 - Terrorism and the Telecommunicator
 - Stress, It's All in Your Head
 - Communications Center Supervisor

Telecommunicator Training

- Up to 5 years training curriculum providing virtual education and training of telecommunicators
- Training available on demand: anytime and anywhere
- No travel, hotel, or meal per diem
- Variety of relevant topics covered
- New topics added every year
- Currently offering four 16 hour courses and thirteen 8-hour courses
- Certificate of completion available
- Transferable licenses based on staffing
- Money back guarantee

Elite

Elite Performance Suite is a 5 year program of content that is constantly evolving to address the needs of the dispatch center. Annually, we produce at least four webinars on current topics, and transform those webinars into new courses. Pricing is based on dispatch center staffing numbers, and is fully transferable.

- 64 hours of continuing education over the five year period
- Improved safety of the public and officers
- Continuous review of call taker and dispatcher necessary education
- Continued development of skills: authority, clarity, communication skills, and efficiency

Mentor

Mentor Performance Suite is a 5 year curriculum developed for supervisors, leads and CTO's. This comprehensive mentor modality will provide education and skills necessary for team training, leading, and mentoring to ensure the best team possible.

- 104 hours of continuing education over the five year period
- Build, manage, and enhance high performance teams
- Establish solid interpersonal negotiations and problem solving skills
- Lead with confidence, integrity, determination, and authority

Individual Courses

Available on an as-needed basis, all of our Equature Command And Control Dispatch Management Learning On Demand courses can be purchased separately or we can build a custom curriculum. Telecommunicators can then take the courses on their own schedule.

Our Curriculum

Each course is divided into sections that include a 20-40 minute video, quizzes, conclusions, and printable resources. Monitoring each telecommunicator's progress is simple, intuitive, and includes built-in, exportable reports.

For more information about Learning On Demand please go to:

www.equature.com/lod

or contact info@equature.com

866-377-2677



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